

**To:** Duffy, Eirinn[Duffy.Eirinn@epa.gov]  
**Cc:** Grantham, Jessica[Grantham.Jessica@epa.gov]  
**From:** Freed, Chris  
**Sent:** Mon 8/10/2015 2:08:29 PM  
**Subject:** Re: eBusiness Orders Placed Over Weekend - Problems

Yes that is the correct address

Sent from my iPhone

> On Aug 10, 2015, at 8:07 AM, Duffy, Eirinn <Duffy.Eirinn@epa.gov> wrote:  
>  
> Chris,  
>  
> The Mifi activations have been processed and I will confirm once they are complete.  
>  
> Please confirm that you want the iPhone for Deirdre Rothery and the additional aircard for David Ostrander shipped to the following address:  
>  
> Durango downtown inn  
> Attention: Robert Freed  
> 800 Camino Del Rio  
> Durango, CO. 81301  
>  
> Thank you,  
>  
> Eirinn Duffy  
> ECS Team- EPA ITS-ACT Contractor  
> Telecommunications Analyst  
> Email: duffy.eirinn@epa.gov  
>  
> \*\*\*PLEASE NOTE\*\*\* If you require Mobile Device related assistance, please use the following contacts:  
> EZTech Locations - EPA Call Center 866-411-4372 (option 3) or EZTech@epa.gov  
> All Other Locations - EPA Call Center at 866-411-4EPA or EPACALLCENTER@epa.gov  
>  
> -----Original Message-----  
> From: Freed, Chris  
> Sent: Monday, August 10, 2015 9:41 AM  
> To: Grantham, Jessica  
> Cc: Duffy, Eirinn  
> Subject: Re: eBusiness Orders Placed Over Weekend - Problems  
>  
> So are we good to go then on those mifis?  
>  
> Sent from my iPhone  
>  
>> On Aug 10, 2015, at 7:24 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:  
>>  
>> Let us know what we can do to help.  
>>  
>>  
>> Jessica Grantham  
>> Sr. Telecommunications Analyst  
>> Mobile Device Business Office  
>> ECS Team - EPA ITS-ACT III Contractor  
>>

>>  
>> \*\*\*PLEASE NOTE\*\*\* If you require Mobile Device related assistance, please use the following contacts:  
>> EZTech Locations - EPA Call Center 866-411-4372 (option 3) or  
>> EZTech@epa.gov All Other Locations - EPA Call Center at 866-411-4EPA  
>> or EPACALLCENTER@epa.gov  
>>  
>> -----Original Message-----  
>> From: Freed, Chris  
>> Sent: Monday, August 10, 2015 9:08 AM  
>> To: Grantham, Jessica  
>> Cc: Duffy, Eirinn  
>> Subject: Re: eBusiness Orders Placed Over Weekend - Problems  
>>  
>>  
>> Just occurred to me. The reason I have these spares is because service was activated on the replacement device.  
>>  
>> Bear with me. I'm getting pulled in about 50 different directions  
>>  
>>  
>> Sent from my iPhone  
>>  
>>> On Aug 10, 2015, at 6:49 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:  
>>>  
>>> You need to make sure that all the new devices are activated prior to us getting service on the old devices.  
>>>  
>>> Thanks.  
>>>  
>>> Jessica Grantham  
>>> Sr. Telecommunications Analyst  
>>> Mobile Device Business Office  
>>> ECS Team - EPA ITS-ACT III Contractor  
>>>  
>>>  
>>> \*\*\*PLEASE NOTE\*\*\* If you require Mobile Device related assistance, please use the following contacts:  
>>> EZTech Locations - EPA Call Center 866-411-4372 (option 3) or  
>>> EZTech@epa.gov All Other Locations - EPA Call Center at 866-411-4EPA  
>>> or EPACALLCENTER@epa.gov  
>>>  
>>> -----Original Message-----  
>>> From: Freed, Chris  
>>> Sent: Monday, August 10, 2015 8:48 AM  
>>> To: Grantham, Jessica  
>>> Cc: Duffy, Eirinn  
>>> Subject: Re: eBusiness Orders Placed Over Weekend - Problems  
>>>  
>>> I also order 2 new devices. iPhone for Deirdre Rothery and usb  
>>> aircard for David Ostrander can I change the shipping address? If so  
>>> please ship to  
>>>  
>>> Durango downtown inn  
>>> Attention: Robert Freed  
>>> 800 Camino Del Rio

>>> Durango, CO. 81301  
>>>  
>>>  
>>>  
>>> Sent from my iPhone  
>>>  
>>>> On Aug 10, 2015, at 6:42 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:  
>>>>  
>>>> Got it.  
>>>>  
>>>>  
>>>> Jessica Grantham  
>>>> Sr. Telecommunications Analyst  
>>>> Mobile Device Business Office  
>>>> ECS Team - EPA ITS-ACT III Contractor  
>>>>  
>>>>  
>>>> \*\*\*PLEASE NOTE\*\*\* If you require Mobile Device related assistance, please use the following  
contacts:  
>>>> EZTech Locations - EPA Call Center 866-411-4372 (option 3) or  
>>>> EZTech@epa.gov All Other Locations - EPA Call Center at 866-411-4EPA  
>>>> or EPACALLCENTER@epa.gov  
>>>>  
>>>> -----Original Message-----  
>>>> From: Freed, Chris  
>>>> Sent: Monday, August 10, 2015 8:42 AM  
>>>> To: Grantham, Jessica  
>>>> Cc: Duffy, Eirinn  
>>>> Subject: Re: eBusiness Orders Placed Over Weekend - Problems  
>>>>  
>>>> These were leftover devices that were just recently replaced with newer devices. We need these  
leftover devices activated with new service. I thought add service to existing device was the appropriate  
option.  
>>>>  
>>>> Sent from my iPhone  
>>>>  
>>>>> On Aug 10, 2015, at 6:38 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:  
>>>>>  
>>>>>